

# **Los Angeles Unified Homelessness Response Center**

## **MISSION:**

*The mission of the Unified Homelessness Response Center (UHRC) is to implement A Bridge Home outreach, engagement, and cleanup protocols and provide a timely, effective, and coordinated street-level response to unsheltered homelessness across Los Angeles.*

## **GOALS:**

**"HIGHER"**

- Help bring *everyone* indoors.
- Improve communication and collaboration between and among the City, LAHSA, and other government and private partners in a larger coordinated street-based response to unsheltered homelessness.
- Guide efforts to balance the rights, responsibilities, and needs of both the unhoused and housed communities across Los Angeles.
- Heighten actions to increase public health and safety for everyone in Los Angeles.
- Expand the City's strategies for removing trash and keeping public areas clean and accessible.
- Restore and reinforce each person's humanity by addressing their trauma from experiencing homelessness.

## **OBJECTIVES:**

- Establish and maintain a dynamic deployment model for responding to changing homelessness patterns and other related issues within A Bridge Home focus areas.
- Establish an integrated communications platform to gather and share data and processes for organizing and coordinating information to keep all stakeholders, the public, and media informed with a unified message.
- Establish effective coordination with Los Angeles County, LAHSA, including the Coordinated Entry System leads, and other government and private partners to support linkages to housing and services for people experiencing homelessness within A Bridge Home focus areas.
- Assess and prioritize homelessness-related calls for service and requests for UHRC assistance in A Bridge Home focus areas and across the City.
- Establish and maintain an effective process for responding to, and providing appropriate referrals for, unsheltered homeless persons experiencing health and/or mental health issues within A Bridge Home focus areas and across the City.